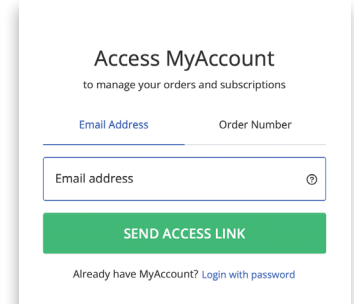


Extending / Renewing Arsenal Recon Subscriptions

Arsenal Recon subscriptions purchased via our website (ultimately, using 2Checkout/Verifone) can be extended (if they are still active) or renewed (if they have expired) online and efficiently.

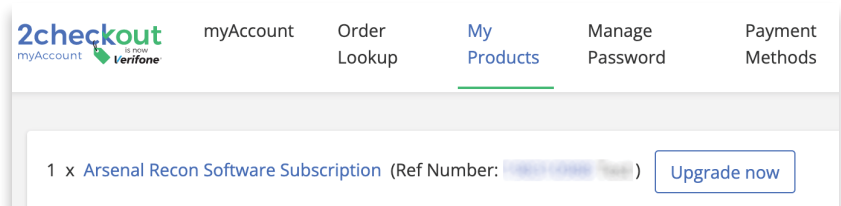
1 Login to 2Checkout

- Go to <https://secure.2co.com/myaccount>
- If you do not have a 2Checkout account, create one using your original order number or the email address used during your purchase
- If you already have a 2Checkout account, click “Login with password”



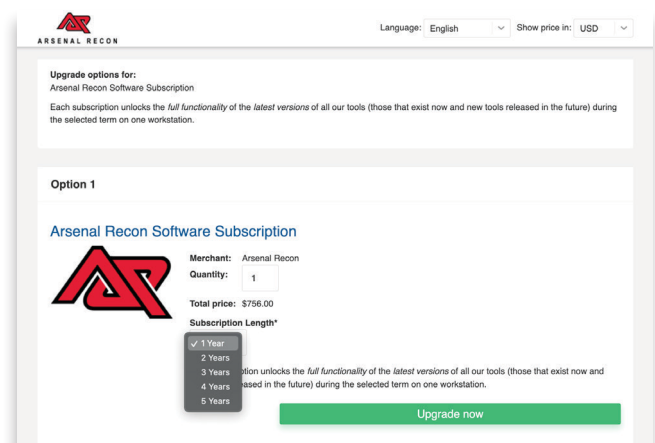
2 Locate your order to extend or renew subscriptions

- Click the “My Products” tab
- See “Ref Number” (order number) to locate the order you want to extend or renew
- Click on “Upgrade now”



3 Complete extension or renewal

- Select a subscription duration
- Click “Upgrade now” and complete your purchase



4 Notes

- A confirmation email will be sent to the email address associated with your 2Checkout account
- If you change the default “Quantity” value, sales will follow-up with you to determine which particular subscriptions to extend or renew
- If your original order included multiple licenses, subscription expirations will be pushed out accordingly (taking into account any previous extensions or renewals) for each license
- If you are renewing any expired subscriptions, the new subscriptions will begin once your purchase is completed
- If you used online activation when you last activated your license, your updated license should be found automatically when you next launch an Arsenal Recon product while online (if not, try Arsenal Image Mounter’s Help/About... “Update license” button)
- If you used offline/air-gapped activation when you last activated your license, you will need to perform another offline/air-gapped activation